

Sustainability Code

Our expertise in renewable energy positions our business and our community for a low carbon future. We are committed to sustainability, balancing social, environmental and economic considerations to ensure resilience in a constantly changing world. This commitment is outlined in the seven principles of our Sustainability Code, and delivering on this will allow us to prosper in a changing global landscape.

Customers

- We exist to serve each home, business, industrial site and consulting client that we work with across Tasmania, Australia and overseas.
- We take care to understand customer needs, perceptions and aspirations.
- We provide innovative and sustainable energy services and solutions using customer insights and leveraging 100 years of renewable energy management.

Environment and heritage

- We are committed to leadership in environmental management including protecting biodiversity and conserving cultural heritage values.
- We adapt how we source, use and dispose of natural resources to manage the impact of a changing climate.
- We will continue to encourage energy efficiency, minimise our emissions and promote the benefits of clean renewable energy.

Assets and water resources

- We adapt and assess our management of water resources and generation assets in a changing climate and energy market by actively balancing sustainable production, whole of life cycle costs and business risks.
- We use new technology and solutions to build resilience to the challenges we face, and to improve how we service our customers.
- We ensure that our clean, renewable energy generation continues to play a valuable role for all of our stakeholders.

Economic

- We make sound commercial and investment decisions in our chosen markets to deliver long-term business value and meet shareholder expectations, while balancing sustainability principles.
- The energy industry is undergoing transformation; we are responsive to changes by supporting increased productivity and growth.

Our people

- We foster a workplace culture of caring, achievement, collaboration and innovation to deliver a better customer experience.
- We attract, recruit and retain talented people by being a well-respected renewable energy company, which continuously develops our people and rewards achievement.
- We build diversity by fostering an inclusive, flexible and equitable workplace.
- We put our people's health, safety and wellbeing first, striving to provide a zero harm work environment.

Community

- Our community extends from Tasmania across Australia to our international partnerships. It includes our customers, members of the public, suppliers, business partners and other stakeholders.
- We participate in our communities through employee volunteering; sponsorships and in-kind support; buying and employing locally; providing reliable energy; and enabling access to the resources in our care.
- We manage significant water, land and heritage resources that are important to many people. We encourage open communication that balances the need for multiple use of resources and our energy generation priorities.

Governance

- We apply our governance and risk management frameworks to ensure our business is resilient in the rapidly changing energy industry.
- We undertake continuous improvement of our business processes, and we make our decisions by applying our values, sustainability principles, and Code of Ethical Behaviour.
- We work closely with our shareholders to ensure we balance commercial priorities and risks with our responsibility to the community and environment.

Stephen Davy
Chief Executive Officer



Next review in 2019